



***Civil Society Confronts Terrorism
Madrid 13-14 November 2002***

Organized by the Fundación José Ortega y Gasset with the co-
operation of the Embassy of the United States of America in
Spain at the Fundación José Ortega y Gasset

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Liberty Unites Us. . .

After America was attacked, it was as if our entire country looked into a mirror and saw our better selves. We were reminded that we are citizens, with obligations to each other, to our country and to history. We began to think less of the goods we can accumulate, and more about the good we can do.

President George W. Bush
State of the Union
January 29, 2002

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I. “Civil Society Confronts Terrorism”, Programme

Organised by the Fundación José Ortega y Gasset with the co-operation of the Embassy of the United States of America in Spain at the Fundación José Ortega y Gasset

Wednesday, November 13, 2002

10:00 – 11:30 Opening remarks

Antonio Garrigues Walker, President, Fundación José Ortega y Gasset.

Heather M. Hodges, Chargé d'affaires, a.i., Embassy of the United States of America in Spain. Jesús Sánchez Lambás, Secretary General, Fundación José Ortega y Gasset.

Speaker: Kenneth Thompson, Director of External Affairs, Oklahoma City National Memorial Institute for the Prevention of Terrorism.

11:30 Coffee break

12:00 – 13:30 Media Coverage and Terrorism

Chair: Fernando R. Lafuente, President’s Assistant, Fundación José Ortega y Gasset.

Speakers: José Antonio Zarzalejos, Director, ABC; Javier Pradera, Editor at El País and Director of the journal Claves; Sebastian Rotella, Paris Bureau Chief, Los Angeles Times.

Lunch at the Fundación José Ortega y Gasset

17:00 – 18:30 The University and Terrorism

Chair: Joaquín Arango, Director at the Centro de Migraciones y Ciudadanía, Instituto Universitario de Investigación Ortega y Gasset.

Speakers: Edurne Uriarte, Professor of Politic Science, Universidad del País Vasco; Fernando Reinares, Professor of Politic Science, Universidad Rey Juan Carlos. Dean C. Alexander, Fellow at the Inter-University Center for Legal Studies at the International Law Institute in Washington, D.C.

Thursday, November 14, 2002

10:00 – 11:30 Finance and Terrorism

Chair: Juan Gómez Castañeda, Professor of Applied Economics, Universidad Complutense de Madrid.

Speakers: Carlos Castresana, Fiscal, Fiscalía Anticorrupción; Vicente González Mota, Fiscal, Fiscalía Anticorrupción; Matthew Levitt, Senior Fellow, The Washington Institute for Near East Policy.

11:30 Coffee break

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12:00 – 13:30 Civil Society and Terrorism

Chair: Jesús Sánchez Lambás, Secretary General, Fundación José Ortega y Gasset.

Speakers: Ludolfo Paramio, Research Professor at the Consejo Superior de Investigaciones Científicas (CSIC); Mariano Aguirre, Director, Centro de Investigación para la Paz; Kenneth Thompson, Director of External Affairs, Oklahoma City National Memorial Institute for the Prevention of Terrorism.

Lunch at the Fundación José Ortega y Gasset

17:00 – 18:30 Education and Terrorism

Chair: Mercedes Molina, Dean at the Faculty of Geography and History, Universidad Complutense de Madrid.

Speakers: Gabriel Albiac, Member of Editorial Council at El Mundo; José Luis Pedreira, Psychiatrist and Vicepresident of Training and Research at the Fundación Augusto Vidal Pareda; Kim Griffin, Director, C.V. Starr-Middlebury College School in Spain.

19:00 Closing Remarks

Gregorio Marañón Beltrán de Lis, President of the Real Fundación de Toledo and Board Member of the Fundación José Ortega y Gasset.

Juan Pablo Fusi Aizpúrua, Director, Instituto Universitario de Investigación Ortega y Gasset.

Speakers: Lee Amaitis, President and CEO of Cantor Fitzgerald International; Fernando García de Cortazar, Director, El Noticiero de las Ideas (Grupo Correo Prensa Española).

Closing Reception

II. American Speakers

Heather M. Hodges, Chargé d'affaires, a.i.

Heather Hodges, who is a native of Cleveland, Ohio, has a B.A. in Spanish from the College of St. Catherine, St. Paul, Minnesota, and an M.A. from New York University. She lived and worked in Madrid, Spain, throughout the 1970s.

Ms. Hodges joined the Foreign Service in 1980 and was assigned to Caracas, Venezuela, where she was Chief of the Non-Immigrant Visa Section. From 1983 to 1985, she served in Guatemala as Deputy Chief of the Consulate. In 1985, she returned to Washington to serve as Peru Desk Officer. In 1987, Ms. Hodges received a Pearson Fellowship to work in the U.S. Congress, where she was counsel to the Senate Subcommittee on Immigration and Refugee Affairs. In January 1989, she became Principal Officer at the U.S. Consulate in Bilbao, Spain. In 1991, she returned to Washington to serve as Deputy Director of the Office of Cuban Affairs.

In 1993, Ms. Hodges was assigned to Managua, Nicaragua, as Deputy Chief of Mission. A year later she was promoted into the Senior Foreign Service.

From August 1996 to June 1997, Ms. Hodges participated in the Department of State's Senior Seminar. She then served as the Deputy Chief of Mission in Lima, Peru, from July 1997 to May 2000.

In June 2000, Ms. Hodges returned to Spain to serve as Deputy Chief of Mission in Madrid. She was promoted to the rank of minister counselor in October 2000.

Sebastian Ramon Rotella

WORK EXPERIENCE

Los Angeles Times:

-Paris Bureau Chief since July, 2001. In addition to European coverage, special assignment on Islamic terrorism in Europe since Sept. 11 as well as Middle East issues.

-South America Bureau Chief. 1996-2000. Supervised Buenos Aires and Rio de Janeiro bureaus. Coverage of continent emphasized law enforcement, justice, politics, culture.

-U.S.-Mexico Border Reporter, San Diego, California. 1991-1996. Covered border issues in U.S. and Mexico, participated in Mexico coverage.

-Staff Writer, Los Angeles, California. 1987-1991. Covered crime, immigration, poverty, politics. Wrote occasional columns.

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BOOKS

- Twilight on the Line: Underworlds and Politics at the U.S.-Mexico Border. Norton, 1998. Named a New York Times Notable Book of the Year.
- Essay published in Running Fence, Geoffrey James, Presentation House Gallery, 1999. (Photos of U.S.-Mexico border.)
- Article reprinted in Best Newspaper Writing, 1997, book published by American Society of Newspaper Editors.

AWARDS

- Harvard University, 2002: finalist for Goldsmith Prize for Investigative Reporting for investigative project on al Qaeda.
- Columbia University Graduate School of Journalism, 2001: Maria Moors Cabot Prize. for outstanding career coverage of Latin America.
- Overseas Press Club of America: Robert Spiers Benjamin Award, 2000: For best reporting in any medium on Latin America for investigative series on justice reform.
- Inter-American Press Association: Awards for Latin American coverage in 1996, 1997, 1998.
- Awards from California Newspaper Publishers Association and National Council on Criminal Justice.

PROFESSIONAL ACTIVITIES

- Stories about border in Los Angeles Times inspired two songs, Balboa Park and The Line, on Bruce Springsteen album, The Ghost of Tom Joad, in 1995.
- Occasional commentaries on National Public Radio. Appearances on television and radio programs in the United States, Mexico and Argentina.
- Lectures given at University of Texas, Austin; San Diego University; World Affairs Council, Riverside, California; and Conference on Journalists and the Drug War, Buenos Aires.

Dean C. Alexander

Dean C. Alexander, 37, is a lawyer and consultant based in the Washington, D.C., area. He is a Fellow at the Inter-University Center for Legal Studies at the International Law Institute in Washington, D.C. He has lectured on terrorism in the U.S. State Department's U.S. Speaker Program. Dean's experience includes: Director of International Business Development at Grant Thornton International (Santiago, Chile), Director at The NAFTA Research Institute (Washington, D.C.), In-House Counsel at Heron International (London, United Kingdom), and In-House Counsel at Bezeq Globe (Tel Aviv, Israel). He has published seven books and published various articles on international business, investment, law, and terrorism. He has lectured on international business law at universities in Mexico, Chile, Israel, and the United States. He earned law degrees from Georgetown University (LL.M., Int'l & Comp. Law) and American University (J.D.) and obtained a B.A. from Georgetown University. He has been a member of the bar since 1990.

Books: Co-Author, Terrorism and Business: The Impact of September 11, 2001 (2002). Publisher: Transnational Publishers (USA); Co-Author, A U.S.-Chile Free Trade Agreement: The Unfinished Story (1998) Publisher: Chilean-American Chamber of Commerce (Chile); Author, Chile: Business Opportunities in the Mining Sector (1996). Publisher: Grant Thornton (Chile)/Howell International Enterprises (USA); Co-Editor, NAFTA and the Environment (1996). Publisher: Kluwer Law International (The Netherlands); Co-Editor, NAFTA and Investment (1995). Publisher: Kluwer Law International (The Netherlands); Co-Author, Prospects of a U.S.-Chile Free Trade Agreement (1994). Publisher: Martinus Nijhoff Publishers (The Netherlands); Editor, Contemporary International Law Issues: Sharing Pan-European and American Perspectives (1992). Publisher: Martinus Nijhoff Publishers (The Netherlands).

Law Journal Articles: Co-Author, *Opportunities for Mexico, Canada, and the United States: A Summary of Intellectual Property Rights Under the North American Free Trade Agreement*, 20 Rutgers Computer & Technology Law Journal 67 (1994); Co-Author, *The North American Free Trade Agreement and the Agricultural Sector*, 40 Loyola Law Review 63 (1994); Author, *The North American Free Trade Agreement: An Overview*, 11 International Tax & Business Lawyer 48 (1993); Author, *The North American Free Trade Area: Potential Framework of an Agreement*, 14 Houston Journal of International Law 85 (1991); Author, *The Export-Import Bank of the United States' Battle Against Subsidized Export Credits*, 9 Dickinson Journal of International Law 267 (1991); Author, *Maritime Terrorism and Legal Responses*, 19 Transportation Law Journal 453 (1991); Author, *The Legal and Economic Impact of the Federal Reserve Board's Ruling to Allow U.S. Depository Institutions to Accept Foreign Currency Deposits*, 14 North Carolina Journal of International Law & Commercial Regulation 459 (1989).

Op-Ed Articles: *Public-Private Partnership on Terrorism*, The Washington Times, Sept. 25, 2002; *Business Climate of Terrorism*, The Washington Times, June 27, 2002; *Terrorism's Business Fallout*, The Washington Times, May 28, 2002.

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Matthew A. Levitt



Matthew A. Levitt is a senior fellow at The Washington Institute for Near East Policy, specializing in terrorism and U.S. policy. Prior to joining the Institute, Levitt served as a FBI analyst providing tactical and strategic analysis in support of counterterrorism operations. His special focus has been on fundraising and logistical support networks for Middle East terrorist groups. In addition, he has participated as a team member in a number of crisis situations, including the terrorist threat surrounding the turn of the millennium and the September 11 attacks.

Mr. Levitt earned three letters of commendation for his analytical contributions to FBI counterterrorism operations, as well as five awards in recognition of superior service rendered to the FBI. Prior to joining the FBI, Levitt was a Soref fellow at The Washington Institute for Near East Policy focusing on Arab-Israeli peace negotiations, Palestinian politics and society, and terrorism.

Mr. Levitt holds a bachelors in political science from Yeshiva University and a masters of law and diplomacy from Tufts University's Fletcher School of Law and Diplomacy, where he is currently completing his doctoral dissertation on the impact of terrorism on the process of Arab-Israeli peace negotiations. Mr. Levitt was awarded several fellowships and grants in support of his graduate work and served as a Graduate Research Fellow at Harvard Law School's Program on Negotiation from 1997 to 1998, during which time he conducted extensive field research in Israel, the West Bank, and Gaza Strip.

Mr. Levitt is a frequent guest on NPR, CNN, BBC, ABC, CBS, and NBC among other news media. He has served as an expert witness and consulted for the Department of Justice in several terrorism cases, has lectured on international terrorism on behalf of the Department of State, and testified before both the U.S. Senate and House on matters relating to international terrorism.

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Mr. Levitt has written extensively about terrorism, the Middle East, and Arab-Israeli peace negotiations. Aside from a variety of classified articles published in FBI and U.S. intelligence community publications, Levitt's published articles include:

Targeting Terror: U.S. Policy toward Middle Eastern State Sponsors and Terrorist Organizations, Post-September 11, The Washington Institute (October 2002)

"Iranian State Sponsorship of Terrorism," The Encyclopedia of World Terrorism, Forthcoming

"Syrian Sponsorship of Global Terrorism: The Need for Accountability," Testimony on the Syrian Accountability Act before the Subcommittee on the Middle East and South Asia, Committee on International Relations, United States House of Representatives (September 18, 2002)

"Charitable and Humanitarian Organizations in the Network of International Terrorist Financing," Testimony before the Subcommittee on International Trade and Finance, Committee on Banking, Housing, and Urban Affairs, United States Senate

<http://www.washingtoninstitute.org/senior/levitt.htm>

Kenneth G. Thompson



Kenneth G. Thompson joined the Oklahoma City National Memorial Institute for the Prevention of Terrorism as Director of External Affairs on December 2001 .

Thompson, whose mother was killed in the April 19, 1995 bombing of the Murrah Federal Building in Oklahoma City, has worked as a volunteer with both the Memorial Institute for the Prevention of Terrorism and the Oklahoma City National Memorial since the beginnings of both institutions in 1995.

"I'm delighted to have this opportunity to make more people aware of the work that MIPT is doing, especially with the Institute's efforts to assist the victims, family members and first responders who have to deal with terrorism incidents. I'm looking forward to doing what I can to expand the reach of MIPT," said Thompson.

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“Ken Thompson is a great addition to our staff. His long dedication to the Institute and his advocacy for the victims of terrorism makes him an ideal person to take over our external affairs for MIPT,” said MIPT Director, Dennis J. Reimer.
<http://www.mipt.org/kenthompson.asp>

Kim Griffin

Ph.D. Foreign Language Education, The Ohio State University;

M. A. Spanish, Middlebury College.

Professional trajectory:

Director de Middlebury College en España

Professor of Spanish and English as a Second Language Decana

Profesor of Second Language Acquisition and Teaching Methodology

Kim Griffin, of North American origin, has been a resident of Spain for twenty-five years. Dr. Griffin currently directs the Middlebury College School in Spain; an undergraduate and post-graduate institution. A graduate of SUNY Oswego, Middlebury College, and the Ohio State University, she has taught both English and Spanish as a Second Language, founded and directed the Faculty of Translation and Interpretation for a Spanish university, and teaches post-graduate courses at several Spanish institutions. Dr. Griffin has also presided over the Association of North American University Programs in Spain, which represents over fifty of the most outstanding American universities that host programs in Spain.

www.middlebury.edu/~msa/spain/faculty_profiles/griffin.html

Lee Amaitis



Mr. Amaitis joined Cantor Fitzgerald in 1995 as Senior Managing Director and moved to London in 1996, becoming President and C.E.O. of Cantor Fitzgerald International the same year. He has been responsible for the company's rapid and successful expansion into a wide range of businesses in Europe and Asia, including interest rate derivatives,

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cross currency trading and basis trading. Mr. Amaitis has also secured the firm's membership in a variety of exchanges and clearing-houses.

Mr. Amaitis is also Chief Operating Officer of eSpeed Inc., and has been responsible for the proliferation of the eSpeed trading platform internationally.

In addition, he has applied eSpeed technology to new businesses such as Cantor Index, England's first online spread betting business, launched in 2000.

A native of New York, Mr. Amaitis began his broking career in 1977, specializing in mortgage-backed securities. He is credited with introducing transparency and opening this market to regional participants in the US.

Lee is on the Board of Directors of the Boomer Esiason Foundation - devoted to developing a cure for Cystic Fibrosis, and Children in Crisis - a charity that helps and supports underprivileged children and those who have been affected by war or environmental disaster. He is also actively involved in fund raising events for various charities in Europe.

<http://www.cantor.com/>

III. American Civil Society Confronts Terrorism.

- 1. The Victims of Terrorism Tax Relief Act**
- 2. Federal Resources for S11 victims**
- 3. Other Victim's Resources Links**
- 4. Charitable Progress Reports**
- 5. Victim of Terrorism's Associations**
- 6. Victims & Heroes**

1. - The Victims of Terrorism Tax Relief Act

Public Law 107-134, Victims of Terrorism Relief Act of 2001 January 23, 2002

The Victims of Terrorism Tax Relief Act will provide some tax relief to families of those killed in the attacks on September the 11th, the anthrax attacks after September the 11th, and the Oklahoma City bombing.

President Bush today signed the Victims of Terrorism Tax Relief Act -- bipartisan legislation that provides significant income and estate tax relief to the families of victims of terrorism.

The legislation will help the victims of September 11, the Oklahoma City bombing and the recent anthrax attacks.

Two days after the terrorist attacks of September 11, a bipartisan group of legislators led by House Ways and Means Committee Chairman Bill Thomas introduced H.R. 2884 to provide real tax relief to help the victims' families to recover.

President Bush signaled early support for the legislation, and the Bush Administration worked with Members of Congress from both parties to develop a final bill.

As signed into law by the President today, the Victims of Terrorism Tax Relief Act provides real tax relief to the families of those who died in the September 11 attacks, the Oklahoma City bombing and the anthrax attacks.

Among the many provisions designed to help the families of victims, the new law will:

Provide Real Tax Relief to Victims' Families: The new law waives the income tax liability of a victim who died in one of the attacks for both the year of the attack and the previous year. It ensures that a minimum benefit of \$10,000 is provided to the family of each victim.

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Exclude Special Death Benefits From Taxation: A number of employers provided death benefits to the families of victims that would have been taxable. The new law provides tax-free treatment of these benefits.

Lower Death Tax Rates for Victims: The new law shields the first \$8.5 million of a victim's estate from the federal death tax, and protects the first \$3 million of the estate from state death taxes as well. This provision also applies to the families of the men and women of America's Armed Forces who died in the line of duty in a combat zone as part of Operation Enduring Freedom.

Facilitate Charitable Donations to Victims' Families: The new law facilitates payments by charitable organizations to victims' families as a result of the attacks. It also describes how employers can use private foundations to provide assistance to victims' families.

Eliminate Income Tax on Victims' Debts Forgiven: Many creditors want to forgive the debts of victims, such as credit card balances. The new law provides that this debt forgiveness is not taxable.

2.- Federal resources for S11 victims

DEPARTMENT OF JUSTICE

Office for Victims of Crime

<http://www.ojp.usdoj.gov/ovc/>

(800) 331-0075 (inside US)

(414) 359-9751 (May call collect outside U.S.)

(800) 833-6885 (TTY)

(414) 359-9064 (FAX)

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Locate resources and information on all types of assistance

OVC's Victim Assistance Center

http://www.ojp.usdoj.gov/ovc/vfa/support/sup_callcenter.html

Victims and families of victims of the terrorist attacks can obtain information and assistance, including crisis counseling, at the Family Assistance Call Center, which is staffed by trained mental health professionals.

Federal Bureau of Investigation (FBI)

<http://www.fbi.gov/>

The FBI Web site contains information about the investigations of the September 11 attacks, as well as background information on terrorism and terrorists.

FBI Tip Line

<https://www.ifccfbi.gov/complaint/terrorist.asp>

To provide information pertaining to the criminal acts or other possible terrorist activity: FBI Tip Line - 866-483-5137. The Internet Fraud Complaint Center (IFCC) is a partnership between the Federal Bureau of Investigation (FBI) and the National White Collar Crime Center (NW3C). The site contains a form for reporting terrorist incidents using the Web.

Federal Emergency Management Agency (FEMA)

<http://www.fema.gov/>

(800) 462-9029

Eligible Victims

New York victims and their families.

Assistance Offered

Information and referrals for emergency and disaster relief. Provides mortgage and rental assistance for NYC victims and their relatives.

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New York State Office of Emergency Management

<http://www.nysemo.state.ny.us/>

Eligible Victims

General Public.

Assistance Offered

Information and Referral Information.

Social Security Administration

<http://www.ssa.gov/>

(800) 772-1213

(800) 325-0778 (TTY)

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Immediate claim processing for survivors of victims.

U.S. Department of Labor

http://www.servicelocator.org/nearest_onestop.asp

(Pentagon Attack)

(877) US-2JOBS (872-5627)

Note: You may also contact your local unemployment office.

Eligible Victims

Individuals or their family members who lost their job or source of income as a result of the Pentagon attack.

Assistance Offered

Referral information.

3. Other Victim's Resources Links

These web sites may provide more information on resources that might be useful for those affected by the September 11th terrorist events.

Victim's Resources

LEGAL

Trial Lawyers Care, Inc.

<http://911lawhelp.org/index.htm>

(888) 780-8637

(888) 780-8682- Spanish

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Free legal assistance to victims pursuing claims under the Victim Compensation Fund.

Pro Bono Legal Services

(212) 887-2626

Eligible Victims

Family survivors of deceased firefighters, police officers, and other uniformed personnel (including Port Authority officials) affected by the WTC attack.

Assistance Offered

Free legal services.

September 11th Pro Bono Legal Relief Project

(202) 663-9115

Eligible Victims

Pentagon attack victims and their families.

Assistance Offered

Free legal assistance not relating to claims against the Airlines or the government.

Surrogate Courts Assistance Project of the City Bar Fund September 11th Legal Relief Initiative

(212) 382-4760

Eligible Victims

Families of WTC attack victims.

Assistance Offered

Free legal assistance on how to become a Personal Representative. All other issues are referred to Trial Lawyers Care (see above).

New York State Bar Association Disaster Assistance Line

(877) HELP-321

Eligible Victims

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WTC attack victims and their families that are unable to find an attorney.

Assistance Offered

Temporary contact and referral information.

WTC Death Affidavit Information

http://www.nyc.gov/html/em/dth_cert.html

(212) 778-1602

Eligible Victims

Family members of individuals currently missing at the WTC.

Assistance Offered

Information about the process, or discussions with volunteer lawyers about beginning the process.

NYC Family Assistance Center

http://www.nyc.gov/html/em/family_assist.html

(866)-689-4357 (September 11th Support Hotline)

575 Lexington Avenue (at 51st Street), 11th Floor, call 212-350-4000 for an appointment

Eligible Victims

WTC attacks victims and their families.

Assistance Offered

Central location for providing services to victims and their families.

9/11 NYC Services Directory

(212) 788-9451 (Mayor's 9/11 Family Assistance Liaison)

Eligible Victims

WTC attacks victims and their families (individuals and businesses)

Assistance Offered

Family assistance, business services, job assistance, and health and safety.

New Jersey Family Advocate Program

(877) 688-5268

Eligible Victims

New Jersey WTC victims and their families.

Assistance Offered

Caseworkers help families obtain financial, legal and counseling, information and referrals.

Boston Bar Association

Contact – Paul Dullea, Public Service Director, 617-742-0615, extension 308

Eligible Victims

Massachusetts victims and their families

Assistance Offered

Boston Bar Association attorneys who specialize in trust and estate law will provide free legal help. Some of the services available include initial consultations, assistance obtaining death certificates, assistance obtaining death benefits, probate administration,

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estate tax assistance, preparing estate plans for surviving family members, and financial planning.

FINANCIAL

Public Safety Officers Benefits Program

(888) 744-6513

(718) 999-2541 FDNY

Eligible Victims

Families of federal, state, local and tribal public safety officers (EMS, fire, police, emergency managers) killed or injured in line of duty.

Assistance Offered

Financial assistance to the surviving family of all public safety officers.

New York State Insurance Department

<http://www.ins.state.ny.us/wtcdisas.htm>

World Trade Center Disaster Information

(800) 339-1759 (NY State Insurance Department Disaster Hotline)

Eligible Victims

Individuals or businesses affected by the WTC attacks.

Assistance Offered

Information, referrals, advocacy and advice relating to affidavits to complete life insurance claims, as well as homeowners insurance claims and commercial/business insurance claims.

FINANCIAL PLANNING

9/11 United Services Group Financial Advice Referral Program

Contact one or more of the following six members:

1-866-487-4297 American Express

1-800-403-5788 JP Morgan Chase

1-877-262-8297 Merrill Lynch

1-800-767-7359 Morgan Stanley

1-877-560-1809 Prudential Financial

1-866-248-9356 Salomon Smith Barney

Eligible Victims

Victims and families of the September 11th attacks.

Assistance Offered

Provides referrals to one of six financial institutions that will provide free financial education and planning. Includes pro bono financial plans. Investment advice, where possible, is available at preferential rates.

The Financial Planning Association

<http://www.fpanet.org>

(800) 647-6340

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Families and businesses directly affected by the WTC, Pentagon, and Pennsylvania terrorist attacks.

Assistance Offered

General financial planning assistance on a pro bono basis.

American Red Cross Information Line

<http://www.redcross.org/>

(866) 438-4636

(800) 526-1417 (TTY)

American Red Cross Relief Efforts in NY

(877) 746-4687

Eligible Victims

General Public.

Assistance Offered

Information, assistance and referrals to other charity organizations.

Salvation Army

(800) 725-2769

Eligible Victims

General Public.

Assistance Offered

Donations and crisis counseling.

United States Department of Education

<http://www.ed.gov/inits/september11/index.html>

(800) 433-3243

Eligible Victims

Families of student loan borrowers who were September 11th attack victims.

Assistance Offered

Assist surviving family members of victims with outstanding loans.

Pennsylvania September 11th Victim Assistance Program

<http://www.pasept11.org>

(866) 328-2800

Eligible Victims

Pennsylvania residents and their family members who were victims of the September 11th attacks.

Assistance Offered

Victim advocates offering services to expedite financial assistance with victim-related compensation, e.g., funerals, locating an attorney, medical, counseling, lost wages, loss of support.

California Victim Compensation and Government Claims Board

(800) 777-9229

(800) 735-2929 (TTY)

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California residents and their family members, who were victims of the September 11th attacks.

Assistance Offered

Financial assistance with victim-related expenses, e.g., funerals, medical, counseling, lost wages, loss of support.

American Red Cross

Emergency Family Gift Center

(877) 746-4989

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Referrals to help locate information on financial assistance with victim-related expenses.

NY State Department of Labor

<http://www.labor.state.ny.us>

(888) 209-8124 (New York, New Jersey, Connecticut)

(877) 358-5306 (All Other States)

Eligible Victims

Individuals or their family members who lost their job as a result of the WTC terrorist attacks.

Assistance Offered

Financial assistance to unemployed individuals left jobless in the wake of the terrorist attacks.

NY State Department of Labor: Reemployment Assistance

(212) 621-9300

Eligible Victims

Individuals or their family members who lost their job as a result of the WTC terrorist attacks.

Assistance Offered

Job assistance to unemployed individuals left jobless in the wake of the terrorist attacks.

U.S. Department of Labor

Office of Worker's Compensation Program

(212) 337-2037 (WTC Attack)

(212) 337-2663 (Fax)

(202) 693-0040 (Pentagon Attack)

Eligible Victims

Federal civilian employees, or surviving spouses, injured on duty during any of the terrorist attacks, or subsequent rescue operations.

Assistance Offered

Assist government employees and their families with filling out forms and claims.

Advocates Office of the New York State Compensation Board

(800) 580-6665

Information compiled by the Information Resource Center
Embassy of the United States of America
Madrid, Spain

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(718) 523-8196 (Spanish)

Eligible Victims

Victims, or their surviving family, who were injured and worked within the State of New York.

Assistance Offered

Assistance with filling out forms and answering questions.

The Iowa Crime Victim Assistance Division

<http://www.state.ia.us/government/ag/cva.html>

(800) 373-5044

Eligible Victims

Iowa residents who were victims of the September 11th attacks.

Assistance Offered

Information, referral, and applications for the Iowa Crime Victim Compensation Program.

New Jersey Victims of Crime Compensation Board

<http://www.state.nj.us/victims/>

(800) 242-0804

Eligible Victims

New Jersey residents affected by the attacks.

Assistance Offered

Financial assistance with victim-related expenses pertaining to victims who were residents of New Jersey, e.g. lost wages.

Link to Compensation Form in PDF format <http://www.state.nj.us/victims/vccbappl.pdf>

(NOTE: To view the PDF version of this file you will need Adobe Acrobat Reader. You may visit Adobe's Web site to download a free copy of Adobe's Acrobat Reader <http://www.adobe.com/products/acrobat/readstep.html> .)

New York Crime Victims Compensation Board

<http://www.cvb.state.ny.us/>

(800) 247-8035

Eligible Victims

WTC attack victims and their families.

Assistance Offered

Financial assistance with victim-related expenses pertaining to the WTC attack, e.g., funerals, medical, mental health, lost wages, loss of support:

Link to Compensation Form <http://www.cvb.state.ny.us/PDFForms.htm>

Massachusetts Victim Compensation and Assistance

<http://www.ago.state.ma.us/videfault.asp#assistance>

(617) 727-2200 ext.2561

Link to Compensation Form

Eligible Victims

Families of airline victims departing from Logan Airport.

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Assistance Offered

Financial assistance with victim-related expenses, e.g., medical, lost wages, funerals, etc.

Pennsylvania Victim Compensation Division

<http://www.pccd.state.pa.us/>

(800) 233-2339

Eligible Victims

Victims of the terrorist attack in Pennsylvania.

Assistance Offered

Financial assistance with victim-related expenses pertaining to the Pennsylvania attack, e.g., medical, lost wages, funerals, etc.

Link to Compensation Form in PDF format

http://www.ojp.usdoj.gov/ovc/vfa/exit/exit_pacom02.html

(NOTE: To view the PDF version of this file you will need Adobe Acrobat Reader. You may visit Adobe's Web site to download a free copy of Adobe's Acrobat Reader

<http://www.adobe.com/products/acrobat/readstep.html> .)

Virginia Compensation Commission

<http://www.vwc.state.va.us/>

(800) 552-4007

(804) 378-3434 (in-state only)

Eligible Victims

Pentagon attack victims and their families.

Assistance Offered

Financial assistance with victim-related expenses pertaining to the Pentagon attack, e.g., medical, lost wages, funerals, and counseling.

Link to Compensation Form http://www.ojp.usdoj.gov/ovc/vfa/exit/exit_vacom02.html

Virginia Terrorism Victims Hotline

<http://www.varelieve.state.va.us/>

(866) 827-3543

(800) 272-9268 (TTY)

Eligible Victims

Virginia residents and their family members, who were victims of the September 11th attacks.

Assistance Offered

Information, referrals and coordination of volunteers and donations.

BUSINESS

Empire State Development Corporation

<http://www.nylovesbiz.com>

(800) ILOVENVY (456-8369)

Eligible Victims

Businesses affected and dislocated due to the WTC attack.

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Assistance Offered

Information, referrals and relocation assistance.

U.S. Chamber of Commerce

<http://www.uschamber.com/>

(202) 463-5908

(202) 463-5497 (FAX)

ncf@uschamber.com

Eligible Victims

Businesses affected and dislocated due to the WTC attack.

Assistance Offered

Contacts and referrals for businesses wishing to provide assistance.

New York City Hotline

<http://www.newyorkbiz.com>

(866) 227-0458

Eligible Victims

Businesses affected by the WTC attack.

Assistance Offered

Grants for businesses to assist in the recovery from the WTC Attack.

Small Business Administration

<http://www.sba.gov/>

(800) 659-2955

(202) 205-6189 (TTY)

Eligible Victims

Small businesses affected by the attacks.

Assistance Offered

Low interest, long-term loans to businesses for physical damage and for economic injury sustained as a result of the disaster.

Fact Sheet http://www.ojp.usdoj.gov/ovc/vfa/resources/res_pub_factSBA.html

HOUSING RESOURCES

Help Available For WTC Victims Facing Foreclosure Or Eviction

<http://www.fema.gov/diz01/e3169n08.htm>

(800) 462-9029

Eligible Victims

New Jersey homeowners and renters facing mortgage foreclosure or eviction because of economic hardship directly related to the WTC attack.

Assistance Offered

Financial assistance to disaster victims about to lose their primary residence through eviction or foreclosure.

Manhattan Borough President's Office

(212) 380-3223

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(212) 380-7862 (Fax)

Note: There is a small staff answering phones. If you call this office you will need to be patient to get through.

Eligible Victims

Residents or victims and their family members affected by the WTC attack.

Assistance Offered

Referral information.

HEALTH RESOURCES

New York City HealthStat Phoneline

(888) NYC-6116

(888) 692-9900 (TTY)

Eligible Victims

Residents of NYC.

Assistance Offered

Information on how to qualify and apply for Medicaid.

Virginia Criminal Injuries Compensation Fund

(800) 552-4007

(804) 378-3434

Eligible Victims

Pentagon attack victims and their families.

Assistance Offered

Financial assistance and reimbursements with victim-related expenses, e.g., funerals, medical, counseling, lost wages, loss of support.

State of New York Individual & Family Grant Program

(866) 346-0348

Eligible Victims

WTC attack victims and their families.

Assistance Offered

Reimbursement program through FEMA to help with air purifiers, air filters, and other problems/costs with residencies as a result of the attacks.

The American Society for the Prevention of Cruelty to Animals

(212) 876-7700 ext.4738

Eligible Victims

Relatives and friends of attack victims who have left pets and need help taking care of them.

Assistance Offered

Foster care and veterinary assistance for pets of all September 11th attack victims.

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CRISIS COUNSELING & INTERVENTIONS

Pennsylvania Crisis Counseling Hotline

(866) 202-1132

Eligible Victims

General public in Pennsylvania.

Assistance Offered

Counseling assistance.

New York State Office of Mental Health Crisis Intervention Services

<http://projectliberty.state.ny.us>

(800) 543-3638

(877) 298-3373 (Spanish Only)

(877) 990-8585 (Asian Only)

www.800lifenet.com

Eligible Victims

General public in the State of New York and surrounding areas.

Assistance Offered

Crisis counseling, education and referral services.

County Specific Counseling Agencies

Nassau County - (516) 504-4357

Suffolk County - (631) 853-8560

Westchester County - (914) 995-5237

Rockland County - (845) 364-2200

Orange County - (888) 750-2266

Putnam County - (845) 278-2100

Dutchess County - (877) 485-9700

Delaware County - 888-914-9111

Sullivan County - 845-794-1240

Ulster County - 845-338-2370

Eligible Victims

General public in the specified county.

Assistance Offered

24-hour counseling services.

University of Medicine & Dentistry of New Jersey

(800) 969-5300

Eligible Victims

General public in the State of New Jersey.

Assistance Offered

Counseling services.

Parents of Murdered Children

<http://www.pomc.com/>

NY Chapter: (513) 721-5683

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24 hour information and referral: (888) 818-7662

Eligible Victims

Parents whose children were victims of the terrorist attacks.

Assistance Offered

Emotional support.

State of Connecticut Department of Mental Health & Addictive Services

(800) 446-7348

(888) 621-3551 (TTY)

(860) 418-6707 (TTY Hartford Only)

Eligible Victims

General public in the State of Connecticut.

Assistance Offered

Counseling referrals.

National Center for Victims of Crime

<http://www.ncvc.org/>

(800) FYI-CALL

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Information, referral, and supportive counseling.

Safe Horizons

(800) 621-4673

(800) 810-7444 (TTY)

Eligible Victims

General public in NY and surrounding areas affected by WTC attack.

Assistance Offered

Crisis intervention, advocacy, information referrals and financial support.

National Center for Post Traumatic Stress Disorder

<http://www.ncptsd.org/disaster.html>

The NCPTSD has created a page of links to provide information to the public and mental health professionals dealing with disaster-related post traumatic stress.

Haven of Northern Virginia

<http://www.havenofnova.org>

(703) 941-7000

Eligible Victims

General public in VA, DC, and MD.

Assistance Offered

Free grief counseling, groups services and information referrals.

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Center for Mental Health Services (CMHS)

<http://www.mentalhealth.org/cmhs/>

Eligible Victims

September 11th attack victims and their families.

Assistance Offered

CMHS works in partnership with the Federal Emergency Management Agency (FEMA) in overseeing national efforts to provide emergency mental health services to survivors of Presidential declared disasters.

OTHER

Canadian Department of Foreign Affairs

<http://www.dfait-maeci.gc.ca/>

(800) 387-3124

Eligible Victims

Families of Canadian victims.

Assistance Offered

Information on registration, applications, legal advice, available funds, and emotional support.

Colorado Organization for Victim Assistance

<http://www.coloorg.com/>

(800) 261-2682

Eligible Victims

Colorado residents who were victims of the September 11th attacks.

Assistance Offered

Crisis intervention, information, referrals and links to victim advocates in community-based programs for ongoing services and case management.

Concerns of Police Survivors, Inc. (COPS)

<http://www.nationalcops.org/>

(573) 346-4911

Eligible Victims

Survivors of law enforcement officers killed in the line of duty.

Assistance Offered

Resources for peer support and information on assistance.

National Domestic Preparedness Office

<http://www.ndpo.gov/>

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

NDPO coordinates all federal efforts to assist state and local emergency responders with planning, training, equipment, and exercise needs necessary to respond to a weapon of mass destruction (WMD) incident.

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National Fallen Firefighters Foundation

<http://www.firehero.org/>

(301) 447-1365

Eligible Victims

Families of fallen firefighters.

Assistance Offered

Emotional support and scholarships honoring fallen firefighters.

Office of Criminal Justice Planning

(800) 842-8467

www.ocjp.ca.gov

Eligible Victims

All September 11th attack victims and their families.

Assistance Offered

Local, state, and Federal information and resources.

4. Charitable Progress Reports

Hundreds of charities offered valuable services to those in need because of September 11. Below are just a few of those organizations that were able to make a difference.

American Liberty Partnership

<http://www.libertyunite.org/donate.adp>

Visit this website for a list of charities related to September 11th.

Salvation Army of Greater New York

In addition to providing food and supplies to recovery workers immediately following the disaster, The Salvation Army of Greater New York initiated Operation of Mass Feeding and Grief Counseling to the following areas of support: NYC Morgue, Fishkill Landfill, Ground Zero/Red Zone, including two hydration sites at the pit area in the Red Zone, and a feeding site located in a biosphere dome (also Red Zone) that served rescue workers 24/7. Additional feeding, counseling and financial assistance centers were located at the Liberty Park area in New Jersey. Direct Family Assistance was offered to displaced workers and World Trade Center affected families were assisted at Pier 94, 141 Worth Street, and Liberty Island, NJ. The organization says that long-term assistance will be provided as long as needed.

To learn more, visit www.salvationarmy-newyork.org

Kids for Kids Relief Fund

Volunteers of America established the Kids for Kids Relief Fund to aid children who lost parents in the World Trade Center disaster. By organizing fundraising events in their local communities, youngsters across the country have raised thousands of dollars by organizing fundraisers and collecting donations. For example, more than 400 children from Montville, NJ came together to record the CD single "We Are One." The lyrics are inspired by letters from students in the Greater New York area to Sept. 11 emergency workers. All proceeds from this project benefit the Kids for Kids Relief Fund.

To learn more, visit www.voa-gny.org

ASPCA Animal Disaster Relief Fund

ASPCA veterinarians treated over 300 animals left stranded after the New York downtown area was evacuated after the September 11th attack, most for shock, dehydration, and respiratory distress. The ASPCA also rescued 200 animals from evacuated homes and many were placed in pre-screened foster homes. Today, the ASPCA is providing behavioral therapy to stressed pets and offering bereavement counseling to the small number of owners who lost pets. The ASPCA is coordinating a pet therapy program at the Family Relief Center downtown to comfort rescue workers and those who have lost loved ones in the attack. To learn more, visit www.asPCA.org

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American Red Cross

The American Red Cross created the Liberty Disaster Relief Fund to provide assistance to the victims of the September 11th terrorist attacks. Funds collected have been used to provide: up to one year of living expenses for more than 3,300 seriously injured individuals and families who lost loved ones in the attacks; economic assistance for over 55,000 individuals and families; 14 million meals for victims and rescue workers; 236,000 mental health counseling visits, and more than 131,000 health service visits. Seriously injured individuals and the estates of the deceased are receiving gifts of \$45,000 each, as well as additional financial assistance to help meet financial, health and other needs.

To learn more, visit www.americanredcross.org

To find out how you can still help, visit www.networkforgood.org

Independent Sector: September 11th, The Response

<http://www.independentsector.org/sept11.html>

INDEPENDENT SECTOR joins Americans and people of goodwill everywhere in expressing its deep sorrow to the family and friends of victims of the horrific attacks that occurred on September 11, 2001. In the face of these tragic acts of terror, vast numbers of our nation's citizens are demonstrating their compassion, generosity, and humanity.

The September 11 Fund

<http://www.uwnyc.org/sep11/>

The September 11th Fund received \$506 million and granted \$336 million for cash assistance and services, recovery efforts at the three attack sites, and support to rebuild communities devastated by the tragedy. Working with others, we will use the remaining \$170 million to provide mental health counseling, employment assistance, health care, legal and financial advice, cash assistance, and help for school children, small businesses and nonprofits.

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5. Victim´s Associations

Families of September 11



Families of September 11 is a non-profit organization founded by families of those who died in the September 11 terrorist attacks. Membership is also open to the families of people who die in related acts of terrorism, such as the anthrax attacks. Others interested in advancing the organization's goals may join as associate members.

<http://www.familiesofseptember11.org/>

Oklahoma City National Memorial Institute for the Prevention of Terrorism



The Oklahoma City National Memorial Institute for the Prevention of Terrorism is dedicated to preventing and reducing terrorism and mitigating its effects.

Originally incorporated, on September 23, 1999, as a non-profit corporation in Oklahoma and recognized as a charitable organization by the Internal Revenue Service, MIPT grew out of the desire of the survivors and families of the Murrah Federal Building bombing of April 19, 1995 to have a living memorial.

<http://www.mipt.org/>

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6. Victims & Heroes

Victims and Heroes

<http://usinfo.state.gov/albums/911/>

This is a State Department electronic pamphlet featuring the foreign-born victims of the September 11 attacks. September 11 created a new generation of heroes for America and the world. They came from diverse cultures, and many from faraway lands, but on September 11 — whether they perished in the attacks or bore witness — all were victims and each was a hero. From Pakistan, India, China and Nigeria, their stories are remarkably the same. A human being, not a nationality, saw strangers in need, and in many cases risked — and gave — their own life in order to save another. The global heroes of September 11 spoke different languages, but shared a common humanity. These are their stories.

Living Memories: The Human Toll of Terrorism

<http://usinfo.state.gov/products/pubs/humantoll/>

This publication, issued by the State Department, profiles of victims of terrorism around the globe. The stories and profiles presented here are neither comprehensive nor do they attempt to represent the extent or full dimension of the common threat of terrorism that all nations face today. Instead, *Living Memories* is an attempt to record some of the individual accounts behind today's headlines, to let family members and loved ones speak for those who can no longer speak for themselves.

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The Information Resource Center

Embassy of the United States of America

<http://www.embusa.es/irc>

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